Transportation Options Resource Guide

Dakota County

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Information provided in this Transportation Options Resource Guide is subject to change without advanced notice. Please see www.dartsconnects.org for the most current version.

Please contact the individual service provider by phone or view their website for current cost, days, or hours of service.
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Transportation Providers are categorized by level of assistance provided by the drivers.

- **Curb-to-curb service:** Requires the rider be able to meet the vehicle at the curb. Drivers do not help individuals into homes, apartment buildings or businesses. Drivers pick-up and drop-off passengers at the curb only.

- **Door-to-door service:** Driver provides some assistance to the rider to ensure they make it safely from their main door into the vehicle. The driver provides the same service on the return trip.

- **Door-through-door service:** Driver enters the home/building to provide assistance to the rider to ensure they make it safely through their front door and onto the vehicle. The driver provides the same service on the return trip.

- **Public Transit Providers:** Is a regular (or fixed) route with scheduled designated stops. Riders are responsible for getting to the designated stops.

- **Select Clientele:** Services only for a specific group of clients.

- **Volunteer driver:** Individuals who volunteer their time and vehicle to provide transportation services to a community. Most often the vehicle is a sedan and space is limited to riders with only canes and folding walkers.
List of Cities/Townships in Dakota County

**Cities**
- Apple Valley
- Burnsville
- Coates
- Eagan
- Farmington
- Hampton
- Hastings
- Inver Grove Heights
- Lakeville
- Lilydale
- Mendota
- Mendota Heights
- Miesville
- New Trier
- Northfield
- Randolph
- Rosemount
- South St. Paul
- Sunfish Lake
- Vermillion
- West St. Paul

**Townships**
- Castle Rock
- Douglas
- Empire
- Eureka
- Greenvale
- Hampton
- Marshan
- Nininger
- Randolph
- Ravenna
- Sciota
- Vermillion
- Waterford
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Volunteer Driver Opportunities

If you are interested, or know someone who may be interested, in becoming a volunteer driver, please contact the Providers listed below.

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- **Just Friends (Hastings Family Service)........................................Page 15
  → Please contact Maggie Cichosz (Volunteer Coordinator) at 651-437-7134.

- **Neighbors, Inc.** ............................................................... Page 21
  → Please contact Jenna Fulford (Program Manager) at 651-306-2143.

- **Road To Recovery® Program; American Cancer Society. ...............Page 23
  → Please contact Leah Hegg (Program Manager) at 651-255-8178.
A-TRAN, LLC

Who We Are: A non-emergency medical transport (van) provider.

⇒ Phone: 651-260-0781 (cell)
⇒ Service Area: South Metro, Minneapolis, St Paul, Rochester.
⇒ Trip Purpose(s): Medical-related appointment, shopping, weddings, funerals, dinners, airport, and social gatherings.
⇒ Days/Hours: Mon.- Fri., 7:00 a.m. - 5:00 p.m. After-hours and Holidays by appointment. Limited weekends.
⇒ Scheduling: Advanced notice is required. Last minute ride requests may be granted based on driver and vehicle availability. Priority is given to medical appointments. Ride requests are filled on a first come first served basis.
⇒ Service Type: Curb-to-curb, Door-to-door, Door-through-door, Individual ride service.
⇒ Vehicles Used: Wheelchair lift-equipped van.
⇒ Prerequisite(s): None.
⇒ Cost: Call for quote. Note: Additional cost for after-hours/weekends/holidays/dialysis.
⇒ Forms of Payment Accepted: Invoice by mail for established accounts. Cash, check.
⇒ Location: A-TRAN, LLC
Rick Chodek (Owner)
2930 - 146th Street West, APT 307
Rosemount, MN 55068
⇒ Email Address: rchodek@comcast.net
⇒ Website: None at this time.
⇒ Safety/Liability Assurance: DOT certified, background and drivers license check, general liability insurance. Basic First Aid training, CPR with AED training.
⇒ Special Destinations: V.A. Hospital. V.A. skilled nursing home(s). Specialize in long-distance 1 and 2-way transports.
Allegiance Transportation

Who We Are: MN/DOT certified and offer personalized transportation throughout the Twin Cities metro area for seniors to non-emergency medical appointments; Doctor appointments, treatment sessions, and rehabilitation therapy.

⇒ Phone: 651-207-5211
⇒ Service Area: Twin City Metro Area; Anoka, Dakota, Hennepin, Ramsey, and Washington Counties.
⇒ Trip Purpose(s): Medical-related, social service, employment, volunteer, legal, recreation, shopping, education.
⇒ Days/Hours: Mon.- Fri., 7 a.m. to 5 p.m. After-hours, weekends, and holidays may be granted based on driver availability.
⇒ Scheduling: Ride requests are filled on a first come first served basis.
⇒ Service Type: Door-through-door. Last minute ride requests may be granted based on driver and vehicle availability.
⇒ Vehicles Used: Wheelchair lift-equipped van.
⇒ Prerequisite(s): None.
⇒ Cost: Call for quote.
⇒ Forms of Payment Accepted: Cash, check, credit card.
⇒ Location: 2756 Edgerton Street, Little Canada, MN 55117
⇒ Email Address: pdonovan@allegiancetransportation.com
⇒ Website: www.allegiancetransportation.com
⇒ Safety/Liability Assurance: We provide ‘private pay’ transport only. We carry business, auto, and general liability insurance.
⇒ Special Destinations: Wherever a client in the Metro needs to go.
⇒ Miscellaneous: Whether you need a wheelchair lift, an arm to lean on, or just a ride, we are here to be of service.
DARTS Direct™

Who We Are: DARTS Direct™ offers personalized individual and group rides on a safe and comfortable bus that’s equipped with a wheelchair lift and accommodates up to 18 people.

⇒ Phone: 651-234-2272
⇒ Service Area: Dakota County and surrounding area.
⇒ Trip Purpose(s): Personalized group rides for weekly or monthly trips and outings. Ideal for senior housing facilities, senior centers, community centers, and churches.
⇒ Days/Hours: Service hours: Mon.-Fri., 7 a.m.-4 p.m.
Office hours: Mon.-Fri., 7 a.m.-3 p.m.
After-hours, weekends, and holidays may be granted based on driver availability.
⇒ Scheduling: Call to schedule a ride.
⇒ Service Type: Door-to-door. Assistance to and from the bus, as needed.
⇒ Vehicles Used: Wheelchair lift-equipped bus.
⇒ Prerequisite(s): None.
⇒ Cost: Call for quote.
⇒ Forms of Payment Accepted: Cash, Check, Visa, or Invoiced.
⇒ Location: 1645 Marthaler Lane, West St. Paul, MN 55118
⇒ Email Address: info@darts1.org
⇒ Website: www.dartsconnects.org
⇒ Safety/Liability Assurance: Drivers must successfully complete 40 hours of classroom training, which includes passenger assistance, first aid, defensive driving, and maltreatment awareness and up to 60 hours of behind the wheel training. A criminal background check and motor vehicle check are completed at pre-employment and annually thereafter.
DARTS Select™

Who We Are: DARTS Select is an individual ride service that will take you wherever you need to go, in a safe and comfortable vehicle that’s wheelchair lift equipped.

⇒ Phone: 651-234-2272
⇒ Service Area: Dakota County and surrounding area.
⇒ Trip Purpose(s): Personalized rides for medical, shopping, and other activities of daily living.
⇒ Days/Hours: Service hours: Mon.-Fri., 7 a.m.-4 p.m.
Office hours: Mon.-Fri., 7 a.m.-3 p.m.
After-hours, weekends, and holidays may be granted based on driver availability.
⇒ Scheduling: Call to schedule a ride.
⇒ Service Type: Door-to-door. Assistance to and from the bus, as needed.
⇒ Vehicles Used: Wheelchair lift-equipped vehicles.
⇒ Prerequisite(s): None.
⇒ Cost: Call for quote.
⇒ Forms of Payment Accepted: Cash, Check, Visa, or Invoiced.
⇒ Location: 1645 Marthaler Lane, West St. Paul, MN 55118
⇒ Email Address: info@darts1.org
⇒ Website: www.dartsconnects.org
⇒ Safety/Liability Assurance: Drivers must successfully complete 40 hours of classroom training, which includes passenger assistance, first aid, defensive driving, and maltreatment awareness and up to 60 hours of behind the wheel training. A criminal background check and motor vehicle check are completed at pre-employment and annually thereafter.
⇒ Miscellaneous: If rider needs additional help, an assistant may ride along at no additional cost.
GAPP Services, Inc.

Who We Are: A non-profit agency that provides non-emergency transportation for Dakota County residents utilizing volunteer drivers in a cost effective manner.

Phone: 952-953-9299

Service Area: Dakota County. Metro Area for medical appointments only.

Trip Purpose(s): Dakota County offices, court attendance/appearance, limited shopping, food shelf, pharmacy. VA hospital and non-emergency medical anywhere in the Metro area.

Days/Hours: Service hours: Mon. - Fri., 8 a.m. - 4 p.m.
Office hours: Mon. - Thur., 8 a.m. - 4 p.m.; Fri., 8 a.m. - Noon.

Scheduling: A minimum 2-week advanced notice is required except for Veterans and Social Workers. Ride requests are filled on a first come first served basis. Priority is given to Veterans and medical appointments such as chemo or dialysis. Last minute ride requests may be granted based on driver and vehicle availability. Reservations can be made up to 2 months in advance.

Service Type: Curb-to-curb, Volunteer driver.

Vehicles Used: Volunteer drivers vehicle. Rider must be able to transfer self from wheelchair to vehicle.

Prerequisite(s): Call for additional information.

Cost: Donations are encouraged.

Forms of Payment Accepted: Can be billed on a regular basis. Cash, check.

Location: P.O. Box. 240668
Apple Valley, MN 55124

Email Address: Call for information.

Website: A website is not available at this time.

Safety/Liability Assurance: Volunteer background check, general liability insurance, driver’s license and insurance check.

Miscellaneous: An arm is offered for assistance for balance with prior notice.
Just Friends (Hastings Family Service)

Who We Are: We provide non-emergency donation-based transportation to medical, dental, counseling, social service appointments, etc., to persons who live within Independent School District 200 (see service area below).

⇒ Phone: 651-437-7134, ext. 11
⇒ Service Area: Dakota County Cities: Coates (portions of), Hampton, Hastings, Miesville, New Trier, Vermillion. Washington County Township: Denmark.

⇒ Trip Purpose(s): Medical-related, social service, legal services.
⇒ Days/Hours: Mon.-Fri., 7:00 a.m. - 5:00 p.m.
⇒ Scheduling: Ride request must be placed at least the Wednesday of the week before the ride is needed.

⇒ Service Type: Door-through-door, Individual ride service, Shared ride service, Volunteer driver.

⇒ Vehicles Used: Volunteer driver’s vehicle. Rider must be able to transfer self from wheelchair to vehicle.

⇒ Prerequisite(s): Must live in service area.

⇒ Cost: None. Donations to Hastings Family Service are welcome.

⇒ Forms of Payment Accepted: Donations - Mail or drop off a check. Unable to accept Medical Assistance payments.

⇒ Location: 301 E 2nd St Hastings, MN 55033
⇒ Email Address: Call for information.
⇒ Website: www.hastingsfamilyservice.org

⇒ Safety/Liability Assurance: Volunteer background check, general liability insurance, driver’s license and insurance check.

⇒ Special Destinations: Medical appointments to: Greater Twin Cities area, Mayo Rochester, Red Wing, V.A. Hospital.

⇒ Miscellaneous: Volunteers provide personal assistance as needed; however, riders must be able to "self-help".
Metro Mobility

Who We Are: Metro Mobility is a shared public transportation service for certified riders who are unable to use regular fixed-route buses due to a disability or health condition.

⇒ Phone: 651-602-1111 (TTY 651-221-9886)
⇒ Service Area: All of the Greater Twin Cities Metropolitan Area.
⇒ Trip Purpose(s): Rides are provided for any purpose.
⇒ Days/Hours: Customer Service: Mon.- Fri., 7:30 a.m. - 4 p.m.
Service hours vary by community. Call for information.
⇒ Scheduling: Can reserve a ride 1 - 4 days in advance.
⇒ Service Type: Service is first door-through-first door.
⇒ Vehicles Used: Wheelchair lift-equipped bus.
⇒ Prerequisite(s): A completed ADA Paratransit Application form (which includes two parts) is needed to determine eligibility for service. Both completed parts must be submitted together to process the application.
⇒ Cost: One way fare $3 off-peak, $4 peak-hour (Mon. - Fri., 6 a.m. - 9 a.m. & 3 p.m. - 6:30 p.m.). Exact change or fare ticket is required.

⇒ Forms of Payment
    Accepted: Go-To Card, Metro Mobility ticket, Cash.
⇒ Location: 390 N. Robert St, St. Paul, MN 55101
⇒ Email Address: metromobility@metc.state.mn.us
⇒ Website: www.metromobility.org.
⇒ Safety/Liability Assurance: Drivers must successfully complete nearly two weeks of training, which includes passenger assistance, first aid, defensive driving and behind-the-wheel training. They must also pass a background check.

⇒ Special Destinations: MSP Airport is also included in our destination stops.
Metro Transit

Who We Are: The transportation resource for the Twin Cities, offering an integrated network of buses, light rail and commuter trains as well as resources for those who carpool, vanpool, walk or bike.

⇒ Phone: 612-373-3333.
TTY for the deaf and hard of hearing: 612-341-0140

⇒ Service Area: Twin Cities Metropolitan Area.

⇒ Trip Purpose(s): Fixed route transportation for general public.

⇒ Days/Hours: Depends on route. Service generally available Mon.- Fri., 4 a.m.- 1a.m.; Sat. and Sun., 5 a.m.- 1 a.m.

⇒ Scheduling: No need to preschedule.

⇒ Service Type: Curb-to-curb.

⇒ Vehicles Used: Buses. Every bus has a lift or ramp to accommodate wheelchairs and other mobility devices.

⇒ Prerequisite(s): None.

⇒ Cost: Bus fares ($2.25 during rush hours, $1.75 at all other times). Seniors, youth, Medicare card holders and people with disabilities qualify for reduced fares during non-rush hours.

⇒ Forms of Payment Accepted: Go-To Card, Metropass, U-Pass, College Pass, Student Pass, Cash, Credit Card.

⇒ Location: 560 Sixth Avenue North, Minneapolis, MN 55411

⇒ Email Address: Call for information.

⇒ Website: www.metrotransit.org

⇒ Safety/Liability Assurance: Drivers are professionally trained.

⇒ Special Destinations: The Red Line travels on Cedar Avenue, providing Bus Rapid Transit (BRT) between Apple Valley and Mall of America. The Twin Cities Outlet Mall is also on this route.

⇒ Miscellaneous: Free rides are provided to Disabled Veterans who show an appropriate Veteran's ID card issued by the Dept. of Veterans Affairs.
Midwest Special Services, Inc. (MSS)

Who We Are: MSS is a CARF-accredited, private, non-profit agency that has been providing services for adults with disabilities in the Twin Cities for more than 60 years.

Phone: (651) 778-1000
Service Area: Transportation provided only to our clientele.
Trip Purpose(s): Transportation to/from clients’ home; to/from our program services location.
Days/Hours: Mon.- Fri., 7:30 a.m. - 4:00 p.m.
Scheduling: Please call for information.
Service Type: Curb-to-curb.
Vehicles Used: Wheelchair lift-equipped vehicle.
Prerequisite(s): Person with disability, must be enrolled in, and attend, our programs.
Cost: Funded by the County. Call for details.
Forms of Payment Accepted: Does not apply.
Location: 900 Ocean St., St. Paul, MN 55106
Email Address: Call for information.
Website: www.mwsservices.org
Visit our website to find out about our services and/or to make a donation.
Safety/Liability Assurance: Drivers are trained in Defensive Driving, Passenger Assistance, First Aid, and CPR. They must also pass a background check.
Special Destinations: Service only to and from MSS facilities and community activities.
Minnesota Valley Transit Authority (MVTA)

Who We Are: The Minnesota Valley Transit Authority (MVTA) is the public transportation agency for seven suburbs located approximately 15 miles south of Minneapolis and St. Paul.

⇒ Phone: Office: 952-882-7500. Reservation line: 952-882-6000
⇒ Trip Purpose(s): Fixed route transportation for general public.
⇒ Days/Hours: Depending on the route, generally service is available Mon.-Fri., 5 a.m. to midnight; weekends from 7 a.m.-11:30 p.m.
⇒ Scheduling: No need to preschedule.
⇒ Service Type: Public transit.
⇒ Vehicles Used: Buses equipped with a lift/ramp and/or kneeling feature to accommodate passengers who use mobility aid devices.
⇒ Prerequisite(s): None.
⇒ Cost: Fares depend on type of service and time of day. Call for specific information.
⇒ Forms of Payment Accepted: Cash, prepaid "swipe & go" type card.
⇒ Mail Address: MVTA, 100 E. Highway 13, Burnsville, MN 55337
⇒ Locations: Transit Stations are located in Apple Valley, Burnsville, Eagan, Rosemount and Shakopee. Park & Ride facilities are located in Apple Valley, Burnsville, Eagan, Savage and Shakopee.

⇒ Email Address: mvta@mvta.com
⇒ Website: www.mvta.com.
⇒ Safety/Liability Assurance: Drivers are professionally trained. We carry liability insurance on our facilities.
⇒ Special Destinations: University of Minnesota, Mall of America, V.A. Hospital, Downtown Minneapolis, Downtown St. Paul, Minnesota Zoo, Fairview Ridges Hospital, Burnsville Center, Twin Cities Premium Outlets.
Medical Transportation Management (MTM)

Who We Are: MTM arranges transportation for Fee-for-Service Medicaid members in the Twin City Metro area and surrounding Counties through a contract with the Metro County Consortium.

⇒ Phone: Main Phone: 651-645-9254
    Call Center: 1-866-467-1724
⇒ Service Area: Anoka, Chisago, Dakota, Hennepin, Isanti, Ramsey, Sherburne, Stearns, and Washington Counties.
⇒ Trip Purpose(s): Medical-related appointment.
⇒ Days/Hours: Mon. - Fri., 7 a.m. to 6 p.m.
⇒ Scheduling: At least three days’ notice. We also request that you provide at least five days’ notice when renewing your bus pass.
⇒ Service Type: Curb-to-curb, Door-through-door, Door-to-door, Individual ride service (gas mileage reimbursement), Public transit (bus passes).
⇒ Vehicles Used: Wheelchair lift-equipped bus, van, train, and sedan service. Rider must be able to transfer self from wheelchair to vehicle.
⇒ Prerequisite(s): Medical Assistance eligible.
⇒ Cost: Not paid by individual.
⇒ Forms of Payment Accepted: Does not apply.
⇒ Location: 149 Thompson Avenue East, West St. Paul, MN 55118
⇒ Email Address: tphelpdesk@mtm-inc.net
⇒ Website: www.mtm-inc.net/minnesota
For more information about our program, visit our website.
⇒ Safety/Liability Assurance: All vehicles are STS certified and drivers carry higher than approved insurance by state to be in our network.
⇒ Special Destinations: To Medical Assistance approved facilities only.
⇒ Miscellaneous: Provide bus and Metro Mobility passes to Medicaid recipients going to Medical Assistance approved facilities.
Who We Are: Our transportation program provides rides to qualifying persons who have no other means of getting to appointments.

⇒ Phone: 651-306-2143
⇒ Trip Purpose(s): Medical or dental appointments. County office appointments.
⇒ Days/Hours: Mon.- Fri., 8:00 a.m. to 4:30 p.m.
⇒ Scheduling: Call us to schedule.
⇒ Service Type: Curb-to-curb, Door-through-door, Door-to-door, Individual ride service, Volunteer driver.
⇒ Vehicles Used: Volunteer-driver car.
⇒ Prerequisite(s): Must live in service area. Must not be on Medical Assistance. Must be able to transfer from wheelchair to car.
⇒ Cost: None - donations are accepted.
⇒ Forms of Payment Accepted: Donations - Mail or drop off a check. Can also donate online.
⇒ Location: 222 Grand Avenue West, South Saint Paul, MN 55075
⇒ Email Address: Call for information.
⇒ Website: www.neighborsmn.org
⇒ Safety/Liability Assurance: Volunteer background check, general liability insurance, driver’s license and insurance check. Drivers also go through a rigorous application process.
⇒ Special Destinations: Maplewood, Minneapolis, St. Paul, and other areas. Call to check driver availability.
⇒ Miscellaneous: Many volunteers are very willing to offer assistance to people who are not steady on their feet. Drivers also wait for riders to finish their appointment, then take them home.
ProAct Transportation

Who We Are: Dedicated to serving people with disabilities and other barriers to employment and community inclusion, ProAct provides a wide range of client services that enhance employment skills and self-sufficiency capabilities.

⇒ Phone: 651-289-3159
⇒ Service Area: Adults who attend/work at ProAct - Twin Cities area: Dakota, Hennepin, Ramsey, and Washington counties.
⇒ Trip Purpose(s): Employment and recreation.
⇒ Days/Hours: Mon.- Fri., 7:30 a.m. - 4:00 p.m.
⇒ Scheduling: Call us to schedule.
⇒ Service Type: Door-through-door.
⇒ Vehicles Used: Wheelchair lift-equipped bus, commuter van and car.
⇒ Prerequisite(s): Person with disability, someone who attends ProAct, Inc.
⇒ Cost: None.
⇒ Forms of Payment Accepted: Does not apply.
⇒ Location: 3195 Neil Armstrong Blvd, Eagan, MN 55121
⇒ Email Address: jsnyder@proactinc.org
⇒ Website: www.proactinc.org
⇒ Safety/Liability Assurance: Company liability insurance. Prospective bus drivers are required to pass a criminal background check and driver history check. CPR, First Aid, Passenger Assistance, Defensive Driving training completed at time of hire and annually thereafter.
⇒ Special Destinations: Service only to and from ProAct facilities, community activities and job sites.
Road To Recovery® Program; American Cancer Society

Who We Are: Having cancer is hard. Finding a ride to treatment shouldn’t be. The American Cancer Society Road to Recovery Program is a service that provides free rides to cancer patients to and from their cancer-related treatments.

⇒ Phone: 1-800-227-2345
⇒ Service Area: Twin Cities and surrounding area
⇒ Trip Purpose(s): Cancer treatment appointments.
⇒ Days/Hours: Mon.-Fri., 7:30 a.m. - 4:00 p.m. or driver availability
⇒ Scheduling: Call to schedule; a minimum of four (4) business days in advance.
⇒ Service Type: Curb to Curb.
⇒ Vehicles Used: Volunteer-driver car.
⇒ Prerequisite(s): Cancer-related treatments/appointments.
⇒ Cost: None. Donations accepted.
⇒ Forms of Payment Accepted: Donations accepted to the American Cancer Society.
⇒ Location: 950 Blue Gentian Rd., Suite 100, Eagan, MN 55121, Ph. 651-255-8178
⇒ Email Address: leah.hegg@cancer.org
⇒ Website: www.cancer.org
⇒ Safety/Liability Assurance: Volunteer driver must complete specific training to provide services. Must have a current driver’s license, a good driving record, proof of adequate automobile insurance, and access to a safe and reliable vehicle.

⇒ Special Destinations: Service only to and from cancer-related treatments/
Who We Are: We are a non-emergency medical transportation company specializing in wheelchair transportation.

⇒ Phone: 952-882-0535
⇒ Service Area: Twin Cities/Metro area and surrounding suburbs.
⇒ Trip Purpose(s): Transportation to medical appointments and other trips (weddings, funerals, holidays, etc.) as needed.
⇒ Days/Hours: Monday-Friday 6 am—5 pm
⇒ Service Area: Saturdays and Sundays may be available for special requests.
⇒ Scheduling: Rides must be reserved in advance and are filled on a first-come/first-served basis.
⇒ Service Type: Door-through-door.
⇒ Vehicles Used: Conversion van with wheelchair lifts.
⇒ Prerequisite(s): None
⇒ Cost: Qualifying insurance (Medical Assistance or other MHCP plan). Private pay; call for price quote. No extra charge for escorts/PCA’s.
⇒ Forms of Payment Accepted: Cash, check, or credit card payable at the time of service.
⇒ Location: 900 West 128th St., Suite 107, Burnsville, MN 55337
⇒ Email Address: contacttlc@tlcspecialtransportation.com
⇒ Website: TLCspecialtransportation.com.
⇒ Safety/Liability Assurance: Our drivers receive classroom training in Passenger Assistance, First Aid, CPR, Defensive Driving and Abuse Prevention along with in-house training throughout the year. Driving records and background checks are done every six months. We carry auto, business, and general liability insurance. Our vehicles are inspected annually by the DOT and State Patrol.
⇒ Special Destinations: Available upon request.
Transit Link

Who We Are: Transit Link is a minibus transit service for the general public that goes where regular transit routes are unavailable.

⇒ Phone: 651-602-5465
⇒ Service Area: Service is available throughout the 7-county metropolitan area.
⇒ Trip Purpose(s): Rides are provided for any purpose.
⇒ Days/Hours: Mon. - Fri., 6 a.m. - 7 p.m. (some areas have limited Saturday service).
⇒ Scheduling: Rides must be reserved in advance. However, rides are also subject to availability.
⇒ Service Type: Curb-to-curb service with limited assistance, though ADA-certified riders may request door-to-door service.
⇒ Vehicles Used: Wheelchair lift-equipped bus.
⇒ Prerequisite(s): None. Any member of the general public may reserve a ride for any purpose based on availability.
⇒ Cost: Fares are based on the distance traveled. Call for details.
⇒ Forms of Payment Accepted: Cash or Transit Link Coupons.
⇒ Location: 390 N. Robert St, St. Paul, MN 55101
⇒ Email Address: transitlink@metc.state.mn.us
⇒ Website: www.transitlinktc.org
⇒ Safety/Liability Assurance: Drivers must successfully complete nearly two weeks of training, which includes passenger assistance, first aid, defensive driving and behind-the-wheel training. In addition, a criminal history background and pre-employment drug screen are done to ensure your safety.
⇒ Miscellaneous: Drivers will provide assistance with up to four grocery-sized bags for any rider, upon request.
Transit Trip, LLC

Who We Are: A MN/DOT certified, wheelchair accessible van transportation service that is committed to offering the driver assisted services described in “service type” below, for people who have mobility issues.

⇒ Phone: 952-913-3367
⇒ Service Area: Dakota, Goodhue, Hennepin, LeSueur, Rice, Scott, Ramsey, and Washington Counties.
⇒ Trip Purpose(s): Medical appointments, social events (weddings, funerals, class/family reunions, etc.)
⇒ Days/Hours: Every day from 5a.m.-8 p.m., accommodations made for additional hours based on driver availability
⇒ Scheduling: Rides must be reserved in advance and are filled on a first-come/first-served basis.
⇒ Service Type: Door-through-door, Door-to-door, and Curb-to-curb are available for your needs.
⇒ Vehicles Used: Wheelchair accessible van.
⇒ Prerequisite(s): None
⇒ Cost: Fares are based on the distance traveled. Call for quote. Insurance may cover medical appointments.
⇒ Forms of Payment Accepted: Cash, check, credit card, insurance reimbursement.
⇒ Location: 1039 Lowell Drive, Apple Valley, MN 55124
⇒ Email Address: ttrip@frontier.com
⇒ Website: None, please call.
⇒ Safety/Liability Assurance: Weekly Special Transportation Services (STS) inspections, mandatory continuing drivers education, criminal and driving records checked, business vehicle and liability insurance.
The LOOP bus provides scheduled stops in the cities of South St. Paul, West St. Paul, and Hastings; all ages are welcome to ride. The buses are lift-equipped for most mobility devices and the drivers are professional, courteous, and receive continuous training.

WHERE

In **Hastings**, the LOOP is a continuous Dial-A-Ride service with scheduled stops and the flexibility to request a customized stop near a scheduled stop location.

In **South St. Paul**, the LOOP is a continuous Dial-A-Ride service with scheduled stops and the flexibility to request a customized stop near a scheduled stop location.

In **West St. Paul**, the LOOP is a fixed-route bus service that helps riders visit Robert Street businesses and destinations without the need to drive themselves.

HOW

**Hastings:**
- No reservation required for the scheduled stop locations. However, if you would like to be picked up or dropped off at a customized location near a scheduled stop, call the day before to set it up.
- $5.00 all-you-can-ride transportation service. Funding is provided by rider participation, businesses, and partnerships.

**South St. Paul:**
- No reservation required for the scheduled stop locations. However, if you would like to be picked up or dropped off at a customized location near a scheduled stop, call the day before to set it up. Connects to West St. Paul Loop.
- $2.00 all-day-ride fare. Funding is provided by rider participation, business sponsorships, and partnerships.

**West St. Paul:**
- No reservation required. Get on and off along the scheduled route. Connects to South St. Paul Loop.
- $2.00 all-day-ride fare. Funding is provided by donations and business sponsorships.

For more information call DARTS at 651-234-2272